

RETURN FORM

Not what you were expecting? Returns are easy and convenient. You may return your purchase in unused and sellable condition within 30 days of receipt for a refund. Just fill in the return information below and include this portion of the form with your return. Please send your package to the address below using a traceable method such as FedEx, UPS or USPS. Please allow 14 business days for refunds. Your banking institution may require additional days to process and post this transaction to your account once they have received the refund information from us. Please allow 1-2 billing cycles from the day you return your package for your account to be credited. Please note that shipping charges are not refundable.

First Name: _____

Last Name: _____

Email Used with Order: _____

List Model #(s) Purchased or Name(s) on
Box _____

Order # - Required _____ You could find Your Account online if you registered or contact us at 888 335 6644 for your order number. Please visit **Delonghi.com/en-ca** to chat online with one of our representatives.

Reason: Different from website description ___ Defective/does not work properly ___ Missed expected delivery date ___ Changed my mind ___ The shipping box/item are both damaged ___

Better price available ___ Different from what was ordered ___

Other _____

ROYCO PROCESSING CENTER INC
1704 Meyerside Drive, Unit # 4.
Mississauga, ON, Canada, L5T 1A3