

RETURN FORM

Not what you were expecting? Returns are easy and convenient. You may return your purchase in unused and sellable condition within 30 days of receipt for a refund. Just fill in the return information below and include this portion of the form with your return. Please send your package to the address below using a traceable method such as FedEx, UPS or USPS. Please allow 14 business days for refunds. Your banking institution may require additional days to process and post this transaction to your account once they have received the refund information from us. Please allow 1-2 billing cycles from the day you return your package for your account to be credited. Please note that shipping charges are not refundable.

First Name: _____

Last Name: _____

Email Used with Order: _____

List Model No.(s) Purchased or Name(s) on
Box _____

Order # - Required (You can find Your Account online if you registered or
contact us at 800-322-3848 for your order number or visit Delonghi.com to chat
online with one of our representatives) _____

Reason:

☐ Different from website description

☐ Defective/does not work properly

☐ Missed expected delivery date

☐ Changed my mind

☐ The shipping box/item are both damaged

☐ Better price available

☐ Different from what was ordered

☐ Other _____

Delonghi.com Returns
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